

Flexible, Modular Solutions for Comprehensive Rollouts Within Multivendor Environments



As change continues to sweep through the financial industry, new and more complex implementation projects are unavoidable. Increased deployment complexity may include complex IT solutions from several providers and stakeholders, large deployment volumes or a high cadence, including on-site construction work or deployments across several countries. Around the globe, Diebold Nixdorf takes the responsibility for FI's complete implementation projects end-to-end.

Our deployment management and industry-leading capabilities make the difference:

ONE-STOP SHOP

We deliver your turn-key solution for all kinds of deployments and life cycle management. We streamline and simplify the process while you benefit from a Single Point of Contact (SPOC).

OPERATIONALLY DRIVEN

Our Advanced Implementation Services comprise the complete, end-to-end solution you're looking for. Based on best preparations and experienced deployment management you can benefit from efficient processes and minimal business interruptions as well as on-time delivery and in budget management.

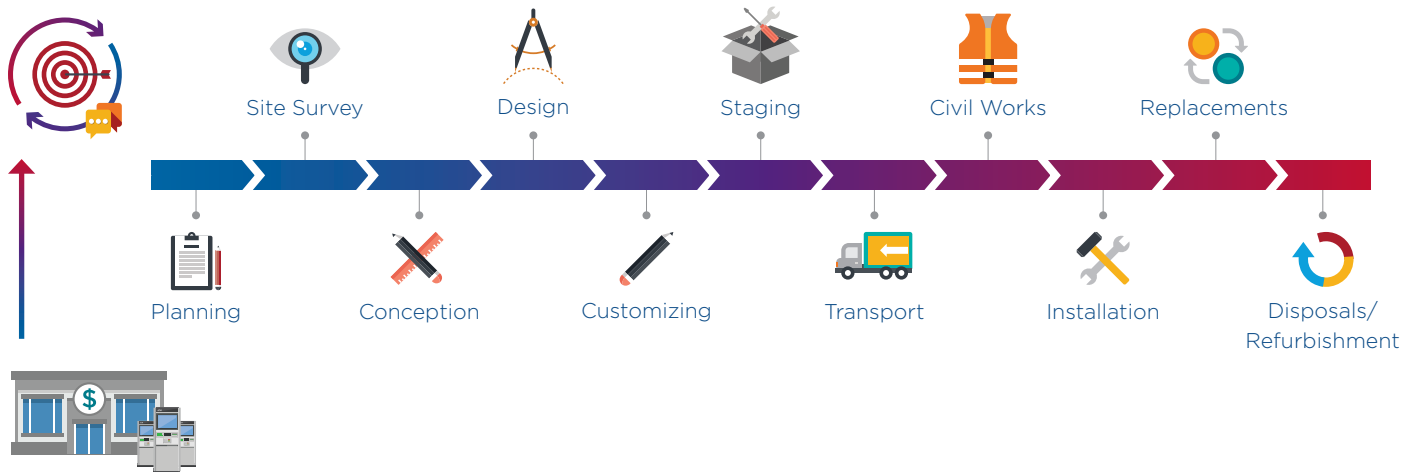
KNOW-HOW

With extensive implementation experience in the financial industry, our team of trusted experts ensures a smooth, scalable and comprehensive rollout. You benefit from the experience of a global network of service specialists in combination with a certified partner network when needed.

Global experience. Local experts. With Advanced Implementation Services, you have a partner at every step of the way, from the planning phase, through site survey and design concepting, until the last component of the implementation is up and running.

Diebold Nixdorf: Your Single Point of Contact

ADVANCED IMPLEMENTATION SERVICES IS AN END-TO-END SOLUTION



PARTNER WITH PROVEN IMPLEMENTATION EXPERTS

We help you manage change, anticipate market demands and meet local requirements and regulations. No matter how complex or high-volume the project, no matter the hardware or software, Diebold Nixdorf has the tools and knowledge base to effectively manage the entire process, including overarching planning, supervision and coordination, as well as third-party vendor management.

DN Advanced Implementation Services includes modular solutions for complex IT implementations that require extensive planning and extended governance:

- **Deployment Management:** We act as your Single Point of Contact (SPOC) for overarching planning, supervision and coordination activities including proactive change and risk management. The DN project manager covers the whole responsibility and governance to ensure aligned timelines, deployment quality and budgetary goals.
- **Staging Services:** Advanced Staging Services cover the complete customization process of your specific multivendor equipment while we consider your individual and site-specific needs. This includes all activities from the receipt of the equipment after manufacturing, to dead-on-arrival testing, through the installation of operating systems and application software, to the configuration of the system, final testing and on-site specific re-packaging in a staging area or warehouse.
- **Logistics Services:** We plan and manage the coordinated transportation of any multivendor solution. This may include storage as well as transportation in several steps between storage, staging locations and your site. In addition, stock management and specific repackaging can be taken into account.
- **Installation Services:** Detailed planning and execution of the physical delivery, installation, on-site final configuration and testing of your solutions—whatever the brand, whatever the mix. We install, enhance, move, change or remove and dispose your individual solution mix.

- **Site Survey Services:** Includes identification of the data to be captured and the development of a site survey template, resource scheduling and appointments, the execution of the site survey itself, data validation and storage as well as related site-specific quotation.
- **Civil Works and Construction Services:** We plan and manage all activities on-site to prepare the installation, including electricity, cabling, carpeting, lights, wall painting and more.

Our Advanced Implementation Services team provides expert care throughout the product lifecycle allowing you to focus on strategic priorities elsewhere in your organization.

Bring your implementation project to life the right way. Contact your Diebold Nixdorf representative to get started.

WHY DIEBOLD NIXDORF?

DN AllConnect ServicesSM offers industry leading services that provide tailored, end-to-end solutions with a customer-first view. We help banks, credit unions and retailers accelerate their performance on a global scale. Using the foundational strength of our top-rated, technically trained service experts combined with data intelligence, we maximize availability and performance of your self-service channel while ensuring always-on compliance and security. From maintenance operations to business solutions to data-driven insights, only DN AllConnect Services delivers the expertise and innovation to help businesses thrive by identifying today's efficiencies and tomorrow's opportunities.