SECURITY ENHANCED - WINDOWS PASSWORD MANAGEMENT

This exhibit describes the **Windows Password Management ("WPM")** services provided by DN, and is subject to the other terms and conditions that are referenced in the Ordering Document, including DN's General Terms and Conditions and other exhibits. Capitalized terms used herein and not otherwise defined have the meanings listed in the Definitions section below.

1. SERVICE PREREQUISITES.
Customer must fulfill the technical and governance requirements set forth in Section 6. Customer is required to have a supported Windows Operating System and minimum hardware and bandwidth requirements (which may vary based on fleet size). Additional services may require additional bandwidth. The parties will agree to technical requirements and additional Customer obligations in a separately signed document if necessary. In the event Customer does not have all the service prerequisites, DN is not obligated to any specific performance level. If Customer requires help desk services as a part of its WPM solution, DN's Integrated Service Desk may be required, the terms and conditions of which are described in a separate exhibit.

2. SERVICE COMPONENTS.
2.1 Managed Security Services. DN Windows Password Management Service manages local administrator passwords. The password will be randomly generated and set on the machine accordingly. The password will be changed every ninety days in accordance with current PCI-DSS standards. The password length and format will also comply with current PCI-DSS standards. The password is stored securely in an encrypted format until required by the technician. At that time, it is retrieved, decrypted and provided to the technician for access to the terminal. When the maintenance is complete, the terminal will generate a new password thereby securing it once more.

2.2 Services Scope.
2.2.1 Set Up and Management. DN will work with the Customer to:
(i) Install the agent (the "Agent") that is utilized with the DN Software Deployment Services, if not already present
(ii) Load the Agent on terminals either manually or remotely on a per terminal basis; this is normally completed by a technician when configuring the customer image
2.2.2 Ongoing Activities. DN will use reasonable efforts to troubleshoot and correct ATMs that are unresponsive with respect to the WPM service, including by the following actions:
(i) Remote ATM reboot
(ii) Remote sync with the server
(iii) Remote re-installation of the applicable software
(iv) Dispatch to DN Second Line Maintenance Services, if the applicable ATM is serviced by DN

3. OUT OF SCOPE.
As part of this service, DN only manages the windows administrator passwords. Any requests for items not listed in scope, or deviations from DN's standard offer, will require a Change Request document or separate agreement and Customer signature. Additional charges may apply and will be documented on a Change Request form.

4. IMPLEMENTATION PLAN.
DN and the Customer will work together to develop a plan to implement the WPM services.

5. SERVICE REPORTING.
DN will provide service reports on an ad hoc basis as reasonably requested by Customer. Such reporting will show the last time the password was changed, on a per terminal basis. Service reports are for tracking and discussion purposes only and provide an analytical basis for future decision making by the Customer, they do not give rise to penalties or remedies in the event they are not met. The parties agree to review the quality of the WPM services on a quarterly or as-needed basis.

6. CUSTOMER SUPPORTING ACTIVITIES. The Customer will:
6.1 Allow DN remote access to the Serviced Equipment via Remote Connection (i.e., two-way transmission of data);
6.2 Install, or allow DN to install, DN's software agent on Serviced Equipment, to interface with supported hardware, software and devices as described herein. In the event DN installs the software agent itself the Customer will provide DN with administrative rights to the Serviced Equipment as necessary;

6.3 Provide DN with a point of contact for all routine communications, including a person's name, contact phone number and e-mail address. The Customer will ensure that the point of contact complies with the customer release notification process described above;

6.4 Monitor the deployment of updates. While DN will make the best commercial efforts to monitor the deployment levels of updating, the Customer will monitor and oversee deployment success rates;

6.5 Ensure that its network configuration supports updating (for example, MTU settings, content filtering, bandwidth, security scans causing ort blocking) and that Customer's software does not prohibit the function of DN's software deployment tool;

6.6 Accept and implement pre-defined firewall rules between the Serviced Equipment and DN to allow for review and management; and

6.7 Ensure that Customer's network and host processor are able to recover automatically from a potential Serviced Equipment reboot. Successful installation of certain updates will require the Serviced Equipment to be rebooted. DN strongly recommends that Customer establish a recovery point as a systems backup or another recovery process.

7.   DEFINITIONS.

"Change Request" means a change requested by either party to an Ordering Document or other agreement that is in effect, for products, software or services not otherwise covered in such agreement, the documentation and negotiation of which is accomplished through DN's standard change control process. A Change Request may be required if DN reasonably deems it necessary due to unforeseen circumstances, or if Customer has made a request that increases the scope of DN's agreed-upon services.

"Ordering Document" means the document executed by Customer that identifies the specific quantities, charges, and other applicable terms and conditions (including other exhibits) of Customer's order of DN products, software and/or services, as they relate to this exhibit.

"Second Line Maintenance Services" means DN's second line maintenance services, the terms and conditions of which are documented in a separate exhibit.

"Serviced Equipment" means the specific equipment that is under contract for the DN services described in this exhibit.